

Frequently Asked Questions

Who can Liftshare?

Everyone at Granta Park, car or no car! If you're an avid cyclist or walker, you may want to post your commute to prepare for the English rain, keeping you dry and warm. Car owners, if it's saving the planet, saving yourself money or easing off the stress, Liftsharing will tick these boxes for you.

How safe is Liftsharing?

Liftshare is GDPR compliant and has safe, secure hosts. Upon signing up to the Granta Park Liftshare scheme, you will have access to member terms and the privacy policy.

Every member is responsible for his or her own safety. However we do recommend that members follow some simple security measures outlined below:

- Avoid exchanging home addresses with your travelling companion before you meet them
- Arrange to meet in a public place/somewhere on Granta Park
- Message the potential match via the Liftshare App
- Inform a friend or family member of who you will be travelling with, when and to where
- Make sure you see each other's IDs - passports, student cards or driving licences - so you know you're travelling with the right person

It is at your own discretion if you do / do not wish to Liftshare with another member.

I have a busy life, do I have to Liftshare everyday?

Liftsharing is flexible and you do not have to share with the same person every day. Liftsharing where it is possible will make a significant reduction in your carbon footprint and travel expenses. We recommend that you come to an agreement that works for everyone, which can change on a weekly basis. Just keep your fellow Liftsharers informed via the app.

Can I still Liftshare if I do the school run?

Absolutely yes! Imagine how many others will be doing the school run, simply add your journey that starts from the school and arrives at Granta Park!

Is it possible to find a travelling companion of the same sex?

Yes, you can specify in the 'Bio' section of your profile that you are searching for a companion of the same sex.

For more information visit the grantapark.liftshare.com site.

Or contact Eleanor Miller for further support: eleanor.miller@grantapark.co.uk



The Liftshare step-by-step guide



grantapark.liftshare.com



Joining Granta Park Liftshare

Why Liftshare at Granta Park?

- ✓ Play your part by **cutting emissions**
- ✓ **Reduce the cost** of your commute
- ✓ **Guaranteed parking** (before 10:30am)



Sign up now, what are you waiting for!



Visit grantapark.liftshare.com (www. not required)

Or scan the QR code now to sign up!

Join using **work email addresses**

Verify the Liftshare account via the sent activation email

Download the free **Liftshare App**

Starting your Liftshare journey

1. Sign in to grantapark.liftshare.com
2. Create a welcoming Liftshare profile; adding a picture and a bio
3. Add **'regular'** or **'one-off'** journeys as a driver, passenger, or both
4. Select 'Find a match' to view Liftshare options

You've found a match! What do you do now?

1. As a passenger **'ask to share'** the journey, for the driver to accept
2. As the driver message the passenger about the **'offered lift'**, for the passenger to ask to share (as above)
3. Once the **request to share has been accepted**, a Liftshare Team has been formed (A unique parking permit is generated within your account)
4. Go to 'Liftshare Teams/Permits' to **download and print the parking permit**

Accessing Liftshare Bays

How do I access the Liftshare Bays and track my savings?

1. You've picked up your passenger(s), before you set off, make sure you authenticate your journey at each pick up point;
 - ✓ Open the Liftshare App
 - ✓ Select 'Authenticate Trip'
 - ✓ The driver selects 'I'm the driver' (QR code displayed)
 - ✓ The passenger selects 'I'm the passenger' (Camera displayed)
 - ✓ The passenger scans the QR code
 - ✓ Success! You've authenticated your trip
2. **Phones away and Travel Happy!**
3. Display the printed parking permit

Monitoring Liftshare Bays

Parked cars in the Liftshare Bays will have their Parking Permits scanned daily to monitor the below.

Eligible cars in Liftshare Bays;

- ✓ The car parked has brought 2 or more people into work
- ✓ The commute has been authenticated
- ✓ The parking permit is displayed on the dashboard of the parked car

Ineligible cars in Liftshare Bays;

- ✗ A single occupancy vehicle is parked in the bay (before 10:30am)
- ✗ The commute has not been authenticated
- ✗ The commute has been authenticated onsite and not at the pick up location
- ✗ There is no parking permit visible on the dashboard

Any ineligible cars parked in the Liftshare Bays before 10:30am will receive a warning.