

Frequently asked questions

Do I need a car to car-share?

No, many people are happy to offer lifts in exchange for sharing the fuel costs. You can register your journey as 'seeking a lift' if you do not have a car.

How safe is car-sharing?

We have made our website as secure as we can. All member's details are stored securely in the database and only the members intended travel information can be accessed by other members.

When it comes to travelling, every member is responsible for his or her own safety. However we do recommend that members follow some simple security measures outlined below:

- Avoid exchanging home addresses with your travelling companion before you meet them
- Arrange to meet in a public place/somewhere on Granta Park.
- Inform a friend or family member of who you will be travelling with, when and to where
- Make sure you see each other's IDs - passports, student cards or driving licences - so you know you're travelling with the right person

You are under no obligation to go ahead with any car-share arrangement. If you have any doubts about your travelling companion, for any reason, then you don't have to travel with them.

Where should I arrange to meet my car-sharer (s) ?

We recommend that you arrange a mutually convenient and safe location for both parties.

I have a busy life, do I have to car-share everyday?

No. Even if you share two or three times a week it is possible to make a significant reduction in your carbon footprint and travel expenses. We recommend that you come to an agreement that works for everyone, which can change on a weekly basis. Just keep your fellow car-sharers informed so they can make alternative arrangements if necessary.

N.B: Dedicated car share bays can only be used on days when cars registered to the Granta Park car share scheme are being shared by two or more team members

Will my e-mail address be visible to other users?

No, your email address is kept hidden and not shown to other members anywhere on the site. Messages are sent and received via the messaging centre on our website.

Is it possible to find a travelling companion of the same sex?

Yes, you can specify in the 'Bio' section of your profile that you are searching for a companion of the same sex.



Car-sharing & Parking Permits



A step-by-step guide

grantapark.liftshare.com

How do I register for car-sharing?

Step 1

Join - By visiting www.grantapark.liftshare.com

You can register using your work email address only

Activate - Once you have added your journey details, you will be sent an email. You need to follow the link in the email to activate your account.



Step 2

Search - Simply enter the details of your commute to work and the system will find other members from Granta Park travelling the same way

Contact a match - Use the secure system to make contact with someone making a similar journey to you

Step 3

Share - Saving hundreds of pounds a year!



How do I create or join a car share team?

Step 1

Search for someone to share with by clicking on the 'find matches' button next to your journey on the home page

Step 2

Send an 'ask to share' message to a member that you would like to share with. If you have questions for the member before asking to share, just click the message button to send an enquiry



Step 3

Already have a car-share partner but need to register your journey through the system?

Follow the same process and find the person you are sharing with from the list of matches. If you can't find the person you are sharing with in the list of potential matches return to your home page to search for a member. You will see a 'View all' button on the left hand side of your home page, click on this and you will be redirected to a page where you can type the name of your friend and search for them

Step 4

The active lift offers for that member will be listed, click on the offer that interests you and you will be redirected to the messaging page. You can then send an 'ask to share' message

Once the member has accepted your request you will be linked as a car share team

When can I use a dedicated car share bay?

In order to use one of the Granta Park dedicated car share bays at least two 'personal' permits must be displayed on the dashboard of the vehicle you are travelling in.

N.B: To apply for a personal permit you must already be a member of a registered car share team.

Step 1

To apply for a personal permit email heather.wilson@grantapark.co.uk your name and the registration of the car/s you will be travelling in.

Step 2

Once issued with your personal permit you are free to park in one of the dedicated car share bays, you simply need to display your personal permit, alongside those of your car share team members, on the dashboard of the vehicle you are travelling in

Need more help?

Email: tracy.thomas@grantapark.co.uk or heather.wilson@grantapark.co.uk

